

INNOVATIVE BLOCKCHAIN TRACEABILITY TECHNOLOGY AND STAKEHOLDERS'
ENGAGEMENT STRATEGY FOR BOOSTING SUSTAINABLE SEAFOOD VISIBILITY, SOCIAL
ACCEPTANCE AND CONSUMPTION IN EUROPE

# **D7.1** Website and social media

Lead Partner	Europroject Ltd. (EP)
Organization	
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# **Document information**

Settings	Value	
Deliverable Title	SEA2SEE website and social media	
Work Package Number & Title	WP7: Communication, Dissemination and Outreach	
Deliverable number	D7.1	
Description	The website of the project is a key communication vector to ensure maximum project's visibility and dissemination of results. It is accessible by the public and designed to be functional and navigationally user friendly so information is found in a least number of clicks. The website along with the social media accounts of the project constitute key communication and dissemination channels for inducing change in consumers' behavior towards sustainable food choice decisions and boosting the socio-economic impact of SEA2SEE.	
Lead Beneficiary	EP	
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# **Review History**

Version	Date	Reviewer	Short Description of Changes
1	24-Jan-23	Maya Guevska, EP	Minor changes
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# **Document Approval**

Name	Role	Action	Date
Carlos Mazorra	Project Coordinator	Approved	

# Nature of the deliverable

R	Document, report (excluding the periodic and final reports)	
DEM	Demonstrator, pilot, prototype, plan designs	
DEC	Websites, patents filing, press & media actions, videos, etc.	
DATA	Data sets, microdata, etc.	
DMP	Data management plan	
Ethics	Deliverables related to ethics issues.	
SECURITY	Deliverables related to security issues	
Other	Software, technical diagram, algorithms, models, etc.	

# **Dissemination level**

PU	Public — fully open (automatically posted online on the Project Results platforms)	
SEN	Sensitive — limited under the conditions of the Grant Agreement	





# **ACKNOWLEDGEMENT**

This report forms part of the deliverables from the project Sea2See which has received funding from the European Union's Horizon Europe Research and Innovation Programme under grant agreement No. 101060564.

Current seafood traceability tools and services have the potential to take advantage of novel blockchain technologies to obtain a wide range of data making sustainable seafood practices more visible to consumers. Sea2See project will fill in existing seafood traceability gaps through development and demonstration of an innovative end-to-end blockchain traceability model throughout the seafood value chain and professional and consumer applications to increase trust and social acceptance of sustainably fished and farmed seafood.

The project will provide technological solutions to answer the need of a valuable source of data collected throughout the whole seafood value chain, verified, and covering inputs from diverse stakeholders. For that purpose, a specific focus will be put on active commitment of stakeholders and real empowerment of consumers through the implementation of societal and sectoral strategies for co-creation, communication and awareness raising.

The project runs from July 2022 to June 2026. It involves 14 partners from 6 EU countries, and is coordinated by SMARTWATER PLANET SL, Spain.

More information about the project can be found at: http://www.sea2see.eu/

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# **EXECUTIVE SUMMARY**

The present **SEA2SEE** website and social media report (D7.1) represents an outline of the website's structure and functionality, being the main avenue of communicating information related to work activities as well as promoting project's key objectives, news about collaborations, achieved milestones and dissemination events. Social media accounts are the second featured component given the communicative and engagement value of the project and the two-way communication that this media facilitates. The goal of both the website and social media accounts is to ensure high visibility and accessibility to the project's results and achievements through efficient communication and dissemination undertakings.

The general information on the website is visualized with screenshots of the website pages. The website has been online since September 2022 and can be accessed at the following address: <a href="http://sea2see.eu">http://sea2see.eu</a>. The content on the website will be updated with the progress of the project and will be maintained at least 2 years after its end.

There are four social media accounts set up for SEA2SEE – LinkedIn, Instagram, Twitter, Facebook. A YouTube channel will also be created, with the advancement of project's activities to the demonstration's phases.

The Project Website and Social Media report should be perceived as interrelated with the Plan for Communication and Dissemination (D7.2) since it is an essential component in building awareness about the project and amplifying the impact of its outcomes.





# ACRONYMS AND ABBREVIATIONS

ACRONYM	DEFINITION
SM	Social Media
GA	Google Analytics
СТА	Call to Action
CD	Communication and Dissemination
WP	Work Package

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### 1. INTRODUCTION

SEA2SEE website is the main hub for all communication activities of the project. The SEA2SEE domain was acquired in August 2022 (<a href="https://sea2see.eu">https://sea2see.eu</a>) and the website was brought live in full by the end of December. It is designed and developed by EP as WP7 leader, in collaboration with SmartWater, as coordinator, and the rest of the project partners. The website is updated with the input from all partners and maintained throughout the project's lifespan, to include 2 years after its end. It provides the latest news and findings in SEA2SEE and ensures access to the knowledge and data accumulated during the project to Consortium members, key stakeholders and the public at large, even beyond the timeframe of the project.

The website and social media accounts of SEA2SEE appear in all promotional materials, both print and online, and constitute a space for regularly communicating outputs, achieved milestones, and publishing official results.

#### 1.1 WEBSITE AND SOCIAL MEDIA OBJECTIVES

The website is an essential platform, which along with the other digital marketing channels of SEA2SEE, forms a comprehensive and strategically used communication mix, aiming at the following objectives:

#### WEBSITE OBJECTIVES

- o Build awareness and understanding about project's mission, objectives, work activities and results;
- Ensure visibility of the project and its positioning as an expert voice in the field;
- o Enhance the impact of the project though timely and accessible dissemination of its results;
- Enable effective communication between the project and external stakeholders, media and the public;
- Wide promotion of the project through easy access to the portfolio of informational and branding materials;
- Enable synergies and engagement with similar projects, programs and initiatives through relevant content, a prerequisite in itself for sharing and exchanging knowledge and best practices;
- Facilitate the exploitation of the project's results.

#### SOCIAL MEDIA OBJECTIVES

- Build awareness and increase visibility;
- Trigger interest in the topic and subsequently maintain it through sharing news with both expert and non-expert audience;
- Multiply the impact through establishing subject specific community and engaging with it through dialogue;
- Build an expert voice by commenting and sharing opinion on trending topics and issues in the field;
- Promote knowledge, activities, benefits and outcomes generated during and after the project's lifespan;





- Enhance project positioning through engine search, image search, local search;
- Start the conversation about seafood traceability and its digitization with the target audience by keeping it engaged in two-way interactions through surveys, polls, public discussions and open invitations to project's events;
- Enhance traffic to the website through sharing content.

#### 1.2 MONITORING AND PERFORMANCE ANALYTICS

Website's metrics and social media insights are important to be monitored in order to obtain a better view on statistics, trends, and the impact of each activity and piece of content that is posted. The website is analyzed via Google Analytics on a regular basis and reports on various performance indicators will be prepared to inform project partners of website's performance, such as:

- o Unique users count visiting the website
- Average retention time and bounce rate
- Visitors' demographics
- Number of page views and average page views per visit
- Top landing page and bounce rate for different pages

Google Analytics (GA) data will be collected every 3 months and reported to the consortium at the progress management meetings. Respective adjustments will be made to improve users' experience if required.

To improve the organic search results, the website will be continuously optimized, as follows:

- Keywords and meta tags: primary keywords will be targeted, to the extent possible, for each website page, such as Blue Economy, Ocean Literacy, Seafood Economy, Seafood Safety and Security, Seafood Sustainability, Seafood Traceability, Seafood Quality, blockchain technology for seafood traceability, etc.;
- Content optimization: page titles are created, strategic search phrases are included in pages (cf. D7.2 CD Plan), page URLs and title tags are optimized;
- o Social media share buttons are installed with relevant calls to action;
- Testing and measuring: regular use of GA to measure and improve the website's performance so that the KPI of 8 000 visitors by the end of the project is achieved.

Audience-centric metrics will be tracked regularly on all SM channels with the respective built-in tools. This will help the project grow through identifying the trends SEA2SEE followers enjoy. Tracking analytics and keeping an eye on SM insights, enables us to create better strategies, and in the long run, bring about a positive change in results in terms of engagement and impact. The key metrics that will regularly be paid attention to are demographic data, unique and total numbers of visitors, page views, and followers and traffic metrics.





### 2. WEBSITE ARCHITECTURE

SEA2SEE website is conceived as the project's main public interface - a convenient single point of reference informing visitors about the project in an accurate and coherent way. It comprises SEA2SEE underlining goal, main innovation, specific objectives, partners' network, news, events, demonstration sites, outcomes and results. It also has a media corner which hosts project's promotional and public affairs materials. In compliance with the research data openly accessible principles and SEA2SEE Data Management Plan (D8.1), the research data generated and analyzed by the consortium, such as insights, training and dissemination materials (reports, peer reviewed papers, images, videos, audios) and public deliverables are accessible as knowledge resources for use and re-use by stakeholders across the seafood value chain.

The SEA2SEE website has been designed to provide logical navigation paths for users to follow through the website. It is also based on wording enabling visitors to reach the information they need independently from their understanding of European project lingo but at the same time, including the right amount of terminology and backlinks so it is recognized by Google as an authoritative voice in the field of sustainable seafood traceability through a blockchain-based platform, and therefore ranked high upon relevant key word searches.

The structure is divided in 7 main sections, as per Figure 1, plus a Home page which visitors return to by clicking on the left hand sided positioned logo of the project. There is also a search button in the navigation strip allowing for easier orientation when a visitor is looking for something in particular. The consortium has decided to refrain from adding a link providing access to the private collaborative space for the project's partners, mainly for information protection reasons.



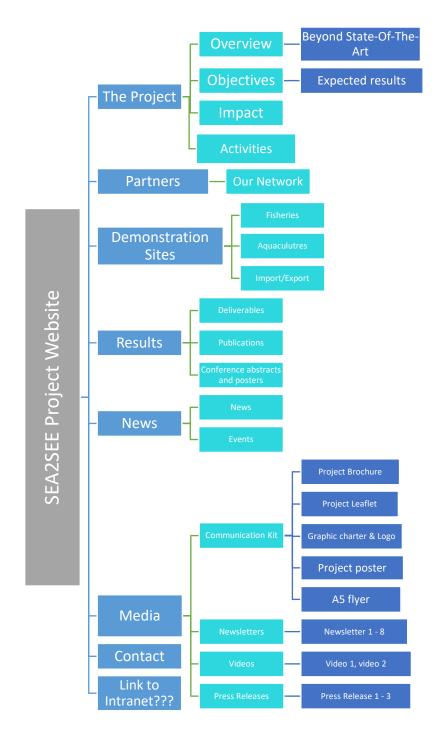


Figure 1. SEA2SEE website architecture





# 3. WEBSITE CONTENT

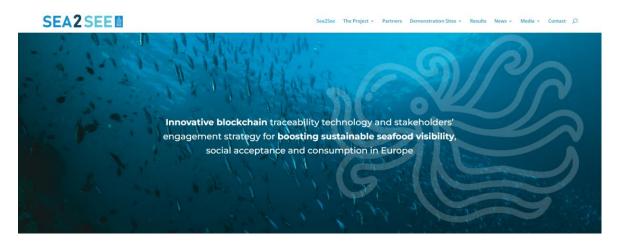
#### 3.1 HOME PAGE

The home page highlights the key information about the project and includes hyperlinks to the most important internal pages such as The Project and Beyond State-of-the-Art landing on the Objectives page and methodology used as well as the News section and project's video. It also features a slider on the project's time progress and a timeline infographic on the various phases and milestones associated with them. A call to action (CTA) to subscribe to SEA2SEE newsletter appears towards the bottom of the home page, above the footer with the EU acknowledgment.

Home page
Logo SEA2SEE clickable
Name of Project plus title (background image)
SEA2SEE (replaces Home)
The Project – short intro linked to page
Progress slider or timeline
Main Advancement
Quote (photo + quote from the coordinator)
Watch the video (when ready)
News
Subscribe to newsletter
Contact, EU Disclaimer, Privacy Policy, Social Media Links

Figure 2. Home page structure

## Website Navigation:



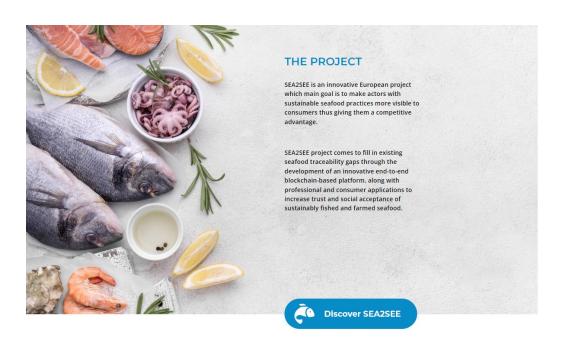




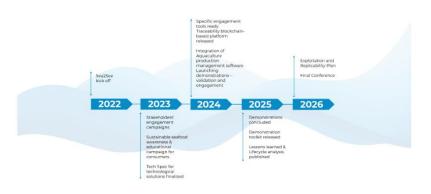
 Key facts, links to main internal pages, progress slider and timeline, news, video, quotation by the coordinator along with EU funding acknowledgment and social media links:

#### **FACT SHEET**

- PROGRAMME: Horizon Europe (FARM2FORK)
- TYPE OF ACTION: Innovation Action (IA)
- DURATION: July 2022 June 2026
- CONSORTIUM: 14 partners from 6
  EU countries
- CALL: CL6-2021-FARM2FORK-01
  TOPIC ID:HORIZON-CL6-2021FARM2FORK-01-10
- **BUDGET**: 5 418 730 EUR **EU CONTRIBUTION**: 4 392 345 EUR



#### PROJECT'S TIMELINE



PROJECT'S PROGRESS

Start July 2022 End June 20





#### **BEYOND STATE-OF-THE-ART**

#### Main Advancement -

SEA2SEE's ambitious goal will be achieved with the development, implementation and validation of a blockchain-based platform that consolidates and analyses data from the seafood value chain, in a system that is flexible enough to adapt to changes in the value chain and brings transparency to end-consumers at its end.

An existing small-scale platform will be extended with new, industry-specific algorithms powered by Al and additional platforms so that it is effectively functional for the European seafood industry.



FIND OUT MORE

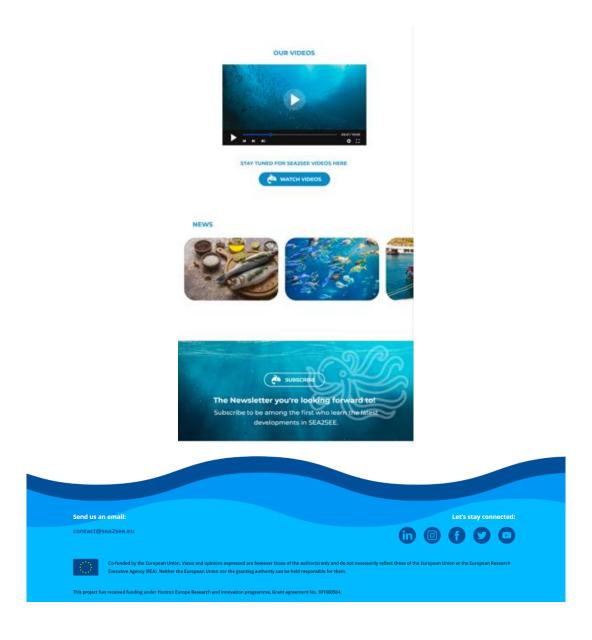




"The interactive and accessible blockchain based platform that the Sea2See project is developing, will contribute to significantly increase Trust, Transparency and Traceability of the European Seafood Sector throughout the value chain, and to implement societal and sectoral strategies for co-creation, communication and awareness-raising about the benefits of sustainably fished and farmed nutritious seafood, from the producer to the end consumer".

**Carlos Mazorra**, SEA2SEE Coordinator, R&D and Innovation Director of Smart Water Planet SL





### 3.2 THE PROJECT

The Project opens a landing page providing brief summaries of three main structural components of the activity, which link to inside subpages - Overview, Objectives, Impact - providing greater detail on each of them. Activities is the fourth subpage.













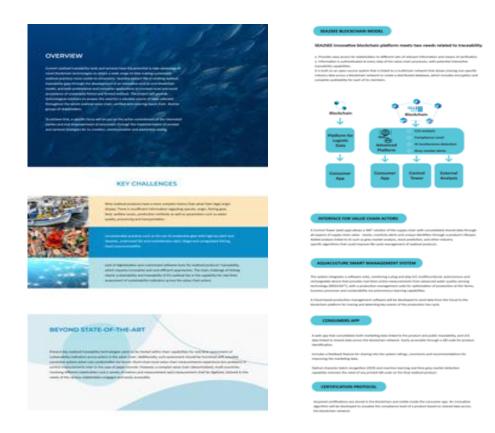
Figure 3. The Project main page

### Overview

Along with covering general information about the project, the subpage lists the key challenges it tackles, main advancement and a synopsis of the blockchain-based platform that will be developed. The bottom of the page offers a link to the next subpage, Objectives.







 Objectives – contains the specific objectives, general methodology and expected results of the project.







o Impact – includes SEA2SEE expected outcomes and its contribution to society.



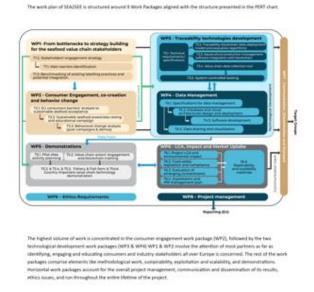


#### Activities

Represents a PERT chart with SEA2SEE's work plan and a table of the activities structured around 9 Work Packages (WP). Clicking on each work package opens a short description of it for readers' better understanding of the associated actions.







# 3.3 PARTNERS

The partners section lists all 14 partners with information describing their organisation in brief, role in SEA2SEE as well as hyperlinked logos leading to partners' websites. To ease the perception of where all partners come from, they are illustrated on the map of Europe.

The consortium is considering the adding of a subpage to Partners page dedicated to SEA2SEE related projects, which will represent similar initiatives, programs and other projects that SEA2SEE will establish synergies and collaborations with.





### 3.4 DEMONSTRATION SITES

A page dedicated to the pilot sites where 5 specific case studies in 2 types of demonstrators (fishery and aquaculture) will be deployed to test and validate the traceability blockchain-based data platform, aquaculture production management software and blockchain based consumer-engagement tools. The main page lists links to internal pages dedicated to the respective case study site.

Main page view:







OUR CASE STUDIES - UNITED BY A COMMON CHALLENGE: THE NEED TO HAVE TAILORED AND SUSTAINABLE SUPPORT TOOLS AND PROCESSES TO PROVIDE TRACEABLE RECORDS ON SEAFOOD'S PRODUCTION, PROCESSING AND TRANSPORTATION.







# The view when clicking on the hyperlinked buttons

#### Aquaculture, Greece (NAYS)







#### Aquaculture, Spain (SmartWater)









### Fishery, Portugal

Location: Algarve - the southernmost region of continental Portugal where tourism is the driver of the economy and is strongly linked to fisheries through seafcool and restaurants. The octopus fishery is the most valuable in Portugal, ranking first in sales with a value of € 48 million in 2018. The octopus fishery is of considerable socio-economic importance, with several hundred local and costati vessels involved in the one in Algarve as well as 15 octopus fishing organizations representing hundreds of fishers. Certain coastal communities such as Santa Luzia and Fuzeta are heavily dependent on the octopus fishery directly through fishing or indirectly through restaurants where octopus dishes are a local speciality.

Fishery species: Octopus (Octopus vulgaris)
Current traceability challenges: The quantity of imported octopus is more than 3 times
that of the national landings. The high demand and high average 1st sale auction price (7.06 C/kg) leads to unsustainable
fishing practices: overfishing and capture of undersized octopus, and to the marketing of imported octopus as a nationally
caught octopus. Traceability can protect consumers from fraudulent practices and promote labelling and sustainable fishing
practices.

Traceability snapshot: Lack of complete start (fishery)- to-end (consumer) traceability. Octopus are supposed to be sold at auction, where official statistics are recorded, but it is known that a considerable proportion of the landings is sold directly to middlemen or to restaurants. There is currently no way of knowing if octopus on the menu of any restaurant originated from Algarve or even Portugal. Likewise, for frozen octopus or octopus products (e.g. canned octopus) sold in supermarkets or in specialized gournet food shops.

- Potential via Sea2See : could be visualized as a process flow
   implement blockchain based traceability from fishemen, to auctions, to buyers, octopus importers and
  consumers some arrow showing connection to the next
   provide consumers with information on the source of the octopus, method of capture, sustainability of the fishery







# 3.5 RESULTS

The Results page is composed of a main view and three subpages, leading to the relevant results of the project, namely: deliverables, conference abstracts and posters, and scientific publications. Only public deliverables will be available for download from the website as well as in compliance with Open Access (ref. to DMP and CD Plan)

### o Main view:







The SEA2SEE project follows the Open Science approach based on open cooperative work and systematic sharing of knowledge and tools as early and widely as possible. By sharing results, making them more reusable and improving their reproducibility, the project benefits from the involvement of all relevant expert actors while increasing the quality and efficiency of research, and accelerating the advancement of knowledge and innovation.

DELIVERABLES

PUBLICATIONS

CONFERENCE

ABSTRACTS AND

POSTERS

with a download button for the public ones.

Scientific peer-reviewed publications, published in high-impact journals and scientific magazines

### **3.6 NEWS**

This is the designated space for SEA2SEE-related news and events. The visitor selects the relevant page from a drop-down menu. News are also visualized as carousel on the Home page.

o NEWS







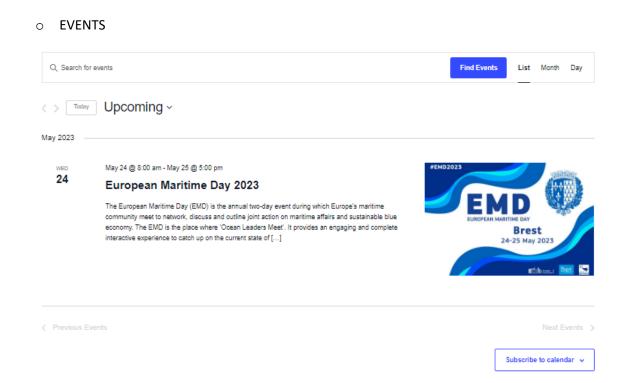


# Appetite for Innovation – flagship event by Vitagora presents SEA2SEE project to its community members

Oct 20, 2022

On October 13, 2022, Vitagora organized Appetite for Innovation – their flagship event bringing together members of its ecosystem, from regional, national and international level, for a day of business meetings highlighting the different areas of expertise that make...

READ MORE

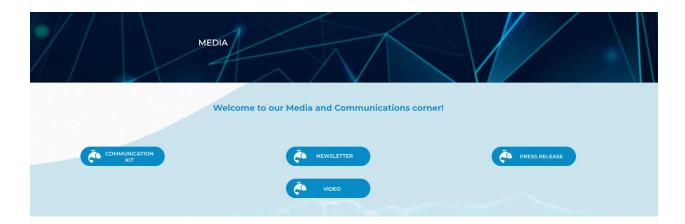


### 3.7 MEDIA

The Media Section is a collective space for SEA2SEE's promotional and information materials to be used by partners and interested stakeholders for communication about the project.







#### o COMMUNICATION KIT

Promotional Materials – reference and easy download of project's related visual material. Includes logo and graphic charter, brochure and other marketing collaterals.

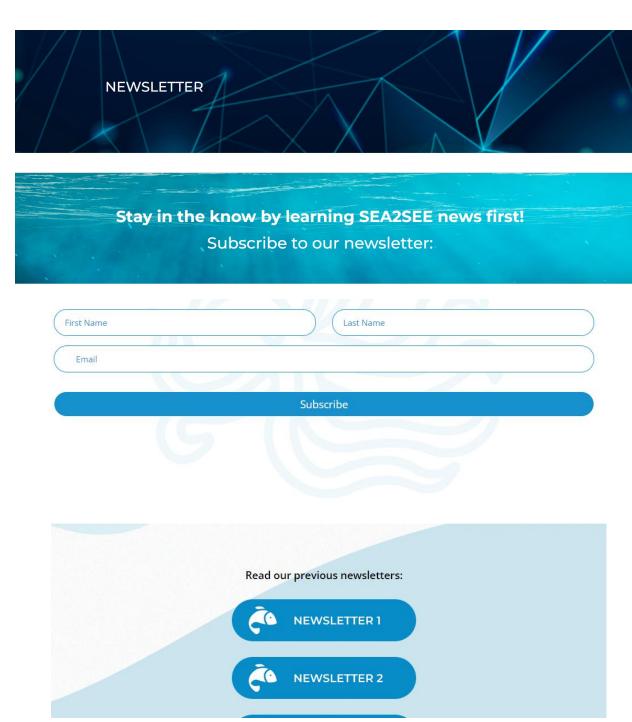


## o **NEWSLETTER**

The page prompts visitors to subscribe to project's newsletters. Each issue will be available for an easy download upon availability.







 VIDEO – featured also on home page when it becomes available. Currently, clicking on the play button leads visitors to a temporary page.







Sea2See The Project = Partners Demonstration Sites = Results News = Media = Contact D

Oops, nothing to see here yet! Come back in a month.



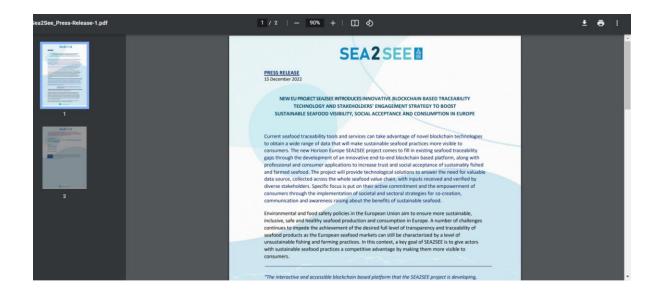
- PRESS RELEASES project's press releases.
  - o Main view:



Clicking on a button







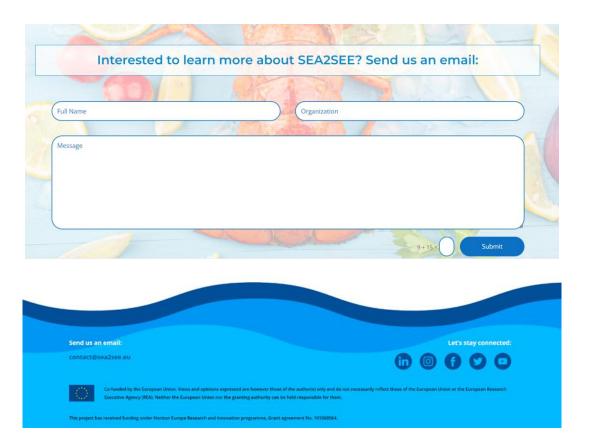
### 3.8 CONTACT

A colorful Contact Us page is designed to entice visitors into sending enquiries about the project. The submission form is augmented with an additional CTA "Send us an email" located in the footer of the home page, and listing the general email address of the project. The navigation menu ends with a search button.









# 4. SOCIAL MEDIA

Social networks are the place where we connect with our audience most, the place where the conversation happens. When used strategically, they become an efficient tool for reaching a variety of stakeholder groups. The dynamic nature of the information exchange there provides for close to real-time interaction while sharing announcements about important events, synergy actions, reports, briefs as well as live streaming of webinars, speeches, interviews, etc.

SEA2SEE Consortium has decided to create four social media accounts for the project, namely LinkedIn, Instagram, Facebook and Twitter.

#### 4.1 LINKEDIN

LinkedIn is the professional social network of SEA2SEE for establishing connections with similar projects, creating events, joining professional groups and conversations, cross-sharing news and important project information from its other channels. The project's name on LinkedIn is @Sea2see-project and the page has gathered 145 followers since it was created in October.





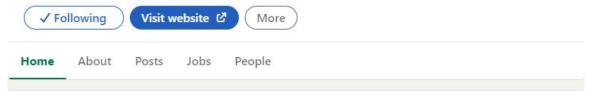




# **SEA2SEE Project**

Blockchain technology for a transparent, competitive and sustainable seafood sector. Co-funded under Horizon Europe.

Technology, Information and Internet · 145 followers



### About

Current seafood traceability tools and services have the potential to take advantage of novel blockchain technologies in order to obtain a wide range of data making sustainable seafood practices more visible to consumers. Sea2See project will fill in existing seafood traceability gaps through the development of an innovative end-to-end b ... see more

Figure 4. SEA2SEE account on LinkedIn





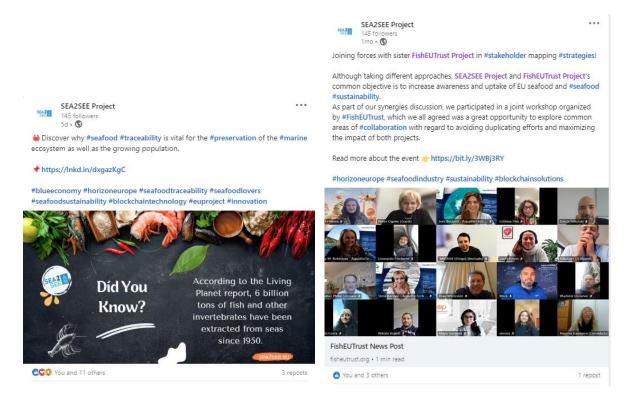


Figure 5. SEA2SEE posts on LinkedIn

### 4.2 INSTAGRAM

Given the significance of stakeholders' engagement and the large communication effort it entails, Instagram and Facebook are the next two social media channels that the project relies upon to bring visibility to its goals and objectives, gain followers, friends, fans and supporters, and disseminate results. The style embraced here is more direct, informal, even friendlier. The nature of these channels predisposes to sharing lots of visuals, infographics and videos. In Instagram the project appears as @sea2see\_project while in Facebook it could be found as @sea2seeproject.

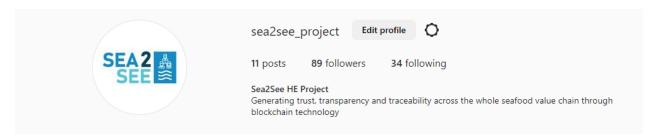


Figure 6. SEA2SEE Instagram account



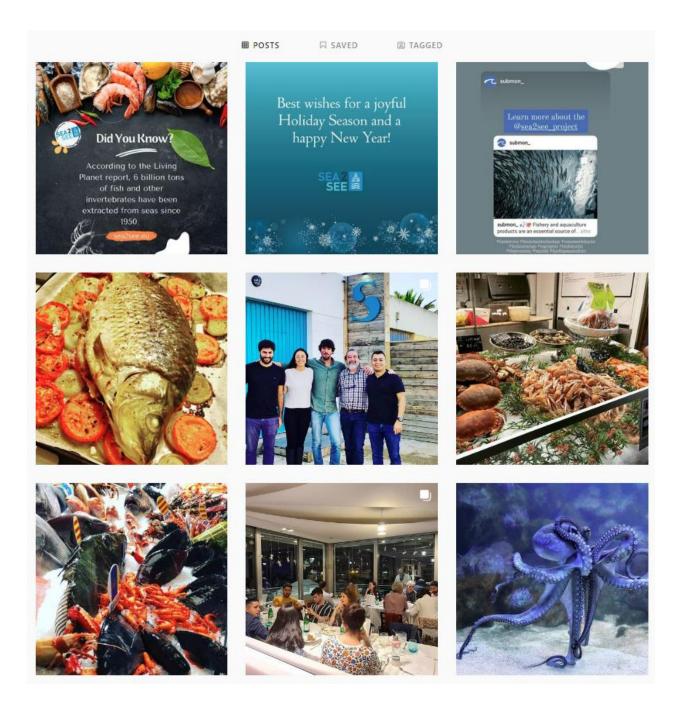


Figure 7. SEA2SEE posts on Instagram





### 4.3 FACEBOOK



Figure 8. SEA2SEE page on Facebook

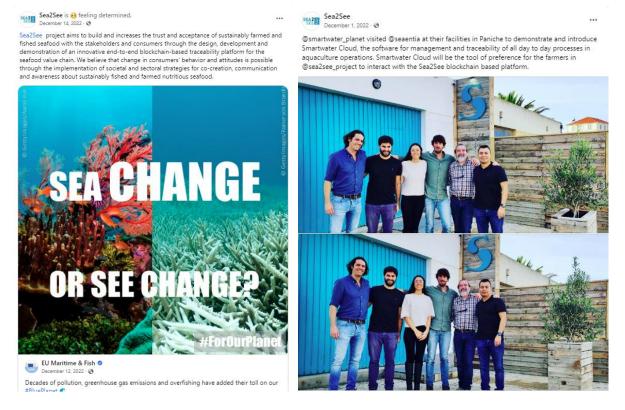


Figure 9. SEA2SEE posts on Facebook





### 4.4 TWITTER

Twitter is considered as one-to-many broadcast networks, with a conversation pace much faster than any other social media. A diverse community of scientific, research and business organizations hang out there, either institutionally or individually, which also makes it a good medium for promoting SEA2SEE news and results, especially in hashtag campaigns and as threaded content. The handle of SEA2SEE in Twitter is @Sea2seeProject.

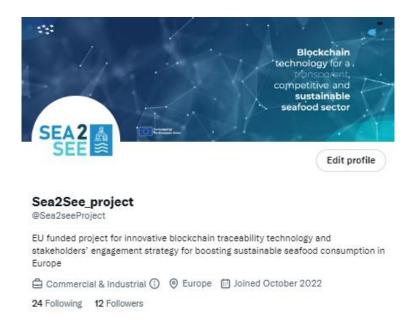


Figure 10. SEA2SEE page on Twitter





Figure 11. SEA2SEE posts on Twitter

#### 4.5 YOUTUBE

It is foreseen to create a YouTube channel for SEA2SEE, to share the wealth of video content that is expected to be produced, especially during the fishery and aquaculture demonstration phases of the project. The YouTube channel will also host the two project videos when they are ready.

Website and SM KPIs and internally established tools for monitoring the activity and planning content contributions by all partners, refer to D7.2 CD Plan.

# 5. CONCLUSION

Current analytical data shows that LinkedIn performs better than the other three channels as far as number of followers is concerned, leading with 145 followers. It is immediately followed by Instagram with 89, Facebook with 57 and Twitter with 12 followers. Social media performance is subject to re-evaluation in the 12 – 18 month period of the project, when a decision will be made regarding the subsequent social communication strategy based on an integrated analysis of engagement rates, website interaction, website traffic source and medium, and other.

Deliverable 7.1 has been developed in accordance with the provisions outlined in the following related documents:





- SEA2SEE Grant Agreement Nr. 101060564;
- o SEA2SEE Consortium Agreement.

In addition to adhering to the above documents, this has been produced in compliance with the European Commission guidelines and templates. Lastly, this document is complementary to other project deliverables such as D7.2 Communication and Dissemination Plan and D8.1 Data Management Plan.